

#1991775 1018 Van Buren Ave - Q1 2026 Legislative Hearing Inquiry - YW Sub

Submitted	Received via	Requester
August 25, 2026 at 11:42 AM	Side conversation	MaryBeth Nevers <mbnevers@gmail.com>

CCs

Lydia Kopf <lydia.kopf@ci.stpaul.mn.us>

Status category	Ticket status	Type	Priority	Group	Assignee
On-hold	On-hold	Question	Normal	PW - Garbage	Jillian Barden

Latitude/Longitude	Location	Is this a repeat report?	Property ID Number
-93.14303,44.96194	1018 Van Buren Ave, St. Paul, Minnesota, 55104	No	352923220030

Billing period for Delinquent Garbage Bill Assessment	Billing year for Delinquent Garbage Bill Assessment
Quarter 1 (January - March)	2026

Total amount due for Delinquent Garbage Bill Assessment	Assessment No.	Time of LH	Stated Reason for Appeal (if given)
160.00	260155	11:00	PO passed away prior to using service

Date of LH (MM/DD/YYYY)	Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?
08/27/2026	No

Have you contacted the Saint Paul Garbage Team about this garbage bill before?	Garbage Invoice Dates (i.e. January 1- March 31)
No	January-March 31, 2026

Staff Comments

The Saint Paul Yard Waste season for 2026 runs from April 13 to November 13, however the PO passed away on April 23, 2026. PO did not have an opportunity to use her subscription service. Staff recommends removing assessment.

Ward	Date of CP (MM/DD/YYYY)	Legislative Hearing Required	License Plate: State	Do you need an interpreter?	Project Number
Ward 1	09/16/2026	Yes	Minnesota	No	CG26Q1B5

Service Level	Please select the reason you are contacting the solid waste team	Billing Year	What is your billing or assessment question?
Yard Waste	Billing or Assessments	2026	Billing Inquiry

Total time spent (sec)	Time spent last update (sec)	Language	Language confidence	Billing Quarter	Hauler
393	97	English	High	Quarter 2 (April 1 – June 30)	FCC Environmental

Jillian Barden August 25, 2026 at 11:42 AM

deleting YW charge

From: Megan Beuthien (City of Saint Paul) <support@saintpaul.zendesk.com>

Date: Thu, Aug 20, 2026 at 12:30 pm

PO passed 4/23/2026, sister of PO is now handlign estate and inquiring whether we can reduce and remove Q2/Q3 bill since death. Staff stated no guarantees but would pass this to billing for investigation. Marybeth requests any adjustments be sent through the USPS to 1018 Van buren so she can provide docs during probate process. Staff stated previous bills (unpaid sine Q4 2025) can be handled at sale/closing.

Jillian Barden August 25, 2026 at 2:43 PM

Internal note

Outbound call to +1 (218) 349-0702

Call Details:

Call from: +1 (651) 413-6624

Call to: +1 (218) 349-0702

Time of call: 2026-08-25 19:40:25 UTC

Called by: Jillian Barden

Length of phone call: 3 minutes, 23 seconds

Listen to the recording: <https://saintpaul.zendesk.com/api/v2/channels/voice/calls/CAd2829d7ae5cbe28eaf2c1ef924bdf4b1/twilio/recording>

Jillian Barden August 25, 2026 at 2:44 PM

Internal note

got her email , and let her know we are going to hearing

Support software by Zendesk